



Questions or changes:  
charter@flytradewind.com  
800-376-7922 | +1-203-267-3305

**QUOTE: DBQ665-002**

**All Tradewind charters are flown by two pilots at all times.**

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TERMS AND CONDITIONS FOR TRAVEL WITH TRADEWIND AVIATION

Thank you for your inquiry. We look forward to exceeding your expectations.

To place this itinerary on hold, please contact us at:

Toll free: 800-376-7922

International: +1-203-267-3305

Email: charter@flytradewind.com

The attached quote is for the date, time and itinerary noted and is valid for 30 days from the date of quote. Changes to the itinerary may result in a change to the price. The quote does NOT hold the aircraft and availability is not confirmed until the booking process is complete.

Unless otherwise detailed in writing, the quoted amount is the amount that will be charged for the trip. Likewise, the quoted price is for the occupied itinerary only.

Changes and Cancellation

Trips originating in the Continental United States and Canada:

Flight itineraries may be changed, subject to availability, at any time without penalty. Cancellation within 24 hours of the scheduled departure time will be subject to a cancellation fee equal to the total quoted amount.

Trips originating in the Eastern Caribbean (San Juan, St. Bart's, etc.):

Cancellation more than 10 days prior to travel will result in full value placed on account for use at another time. Cancellation between 10 days and 24 hours prior to departure will result in a cancellation fee of 50% of the amount paid with the other 50% remaining on account. Cancellation less than 24 hours prior to departure will be subject to a cancellation fee equal to the total quoted amount.

"One way" trips

If the trip pricing is noted as "one way" it must be pre-paid and is non-refundable.

Itinerary change is likely to be very limited and is entirely subject to availability.

Outsource trips

If Tradewind Aviation is arranging a charter with another operator, the terms of travel will be those of the operating carrier. Operator terms will be shared upon request.

Extra Charges

Catering, ground transportation and de-icing (or hangar when appropriate) are extra and will be charged with a 15% service fee to the credit card used to hold the flight.

An FBO other than that preferred by Tradewind Aviation will be charged at an extra \$250 per occurrence.

Damage (including extra cleaning) to the interior of an aircraft will be charged as an extra cost listed above.

Weather and other disruptions

Tradewind Aviation aircraft are certified to fly in the same weather as most commercial carriers. In certain circumstances, pursuant to federal regulations and/or safety, the aircraft may not be able to depart. Known weather with the potential to impact the trip will be discussed in advance.

Passengers costs incurred as a result of flight disruptions that are out of the control of Tradewind Aviation such as weather and air traffic control are not reimbursable. Costs incurred due to a problem within Tradewind Aviation's control (Tradewind aircraft mechanical, etc.) will be borne by Tradewind.

Passenger Load / Baggage

Due to special security measures at San Juan (SJU), all carry-on luggage must be checked-in. Please pack accordingly and carry with you any personal items that you may need during flight. All luggage, including carry-ons, will be stowed in the luggage compartment at the rear of the aircraft.

Tradewind Aviation Pilatus PC-12's are equipped to carry passengers with an average weight of 180 lbs and up to 50 pounds of baggage each. Oversize baggage may not fit. Contact us to discuss any oversize items well in advance of travel.

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Quoted price is valid for 30 days. Aircraft availability is subject to change and isn't guaranteed until the time of booking. Please contact charter@flytradewind.com to book your trip.

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