

CANCELLATION POLICY

All flights are subject to Silver Air's cancellation policy once a signed contract is received. In addition, client will be responsible for all costs incurred in preparation for the flight. Flights that do not occur during Peak/Holiday travel dates, and that are not one-way pricing are subject to the following cancellation fees:

Within 72 hours of departure time — 25% of quoted price
Within 48 hours of departure time — 50% of quoted price
Within 24 hours of departure time — 100% of quoted price

For International flights (flights that have at least one airport outside of the US

Upon booking — 10% of quoted price
Within 7 days of departure date — 25% of quoted price
Within 5 days of departure date — 50% of quoted price
Within 3 days of departure date — 100% of quoted price

For the purposes of this Agreement, "Peak/Holiday Travel Dates" shall mean the dates identified at www.silverair.com/dates, which may be modified from time to time and updated annually. Any itinerary that encompasses any Peak/Holiday Travel Dates will be subject to the following cancellation fees:

Upon booking — 10% of quoted price
Within 14 days of departure date — 25% of quoted price
Within 7 days of departure date — 50% of quoted price
Within 3 days of departure date — 100% of quoted price

Flights that are one-way pricing (less than round trip pricing) are subject to a 100% cancellation fee upon booking.

GENERAL TERMS

This charter quote is aircraft specific and based on aircraft and crew availability and is valid for 10 days after date of quote. Silver Air makes no promise or guarantees that service will be available, and reserves the right to delay or cancel flights in the event of unsuitable weather, mechanical malfunction, or any other unsafe condition as determined by Silver Air. Should the need arise to substitute or change aircraft for any reason the client shall be informed of any such change and additional costs prior to the flight. Silver Air reserves the right to substitute a comparable model or larger aircraft at no additional cost to the client in the event the aircraft is not available for any reason.

POSITIONING EMPTY LEGS

Quotes are for occupied legs only as displayed on the quote sheet. No guarantee is made

that an aircraft will position from a specific airport or home base. Any positioning legs or empty legs are the property of Silver Air and cannot be sold, occupied, or otherwise utilized by the Client unless specifically stated by Silver Air.