

S.A.P. GROUP

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A. BINDING AGREEMENT: This document, once signed by the parties and returned to S.A.P. GROUP (the Company), shall constitute a legally binding agreement between the parties.

B. CONFIDENTIALITY: The Company does not disclose any information regarding clients, their passengers or departure/destination to any outside source, unless authorized by the Customer or required by law (i.e., in conjunction with a government inquiry or in litigation or dispute resolution). For your protection, this includes friends, relatives, coworkers, associates, business partners, etc. Only persons listed on your account are authorized to obtain information about your account and/or flight schedule.

C. PASSENGER IDENTIFICATION & DOCUMENTATION: Note: This may be different from commercial airline requirements.

- 1. DOMESTIC FLIGHTS:** Each passenger 18 years of age and older will be required to present a Government issued photo ID at each departure in order to satisfy Transportation Security Administration requirements. Passenger under the age of 18 must be vouched for by a parent or guardian.
- 2. INTERNATIONAL FLIGHTS:** The Customer is responsible for ensuring all passengers have all required travel Documentation including passports and visas for each flight, all documents required for international travel must be presented to the flight crew for review before boarding.

D. PASSENGER MANIFESTS CHANGES: Only manifested passengers (and their baggage) are permitted on board the aircraft. To avoid departure delays, passenger manifest changes must be communicated in Advance to the Company.

E. CHARTER SERVICES: So long as the Customer is in compliance with this agreement, the Company will operate flights for the Customer in accordance with and subject to the terms and conditions of this agreement. The Company's pilots shall be in command of the aircraft at all times shall be entitled to make all decisions regarding the boarding (or refusal to board) any passengers and acceptance or rejection of any Baggage for flight. A Cabin Attendant may be provided to perform customer service duties. A Cabin Attendant is not a qualified Flight Attendant and will not be available to provide any safety related briefings and/or act in a safety elated capacity.

1. Baggage: The Company is not responsible for shipping excess baggage. If the Customer provides more luggage than will fit in the designated baggage area of the aircraft, the Company will assist with the shipment of excess items at the customer's expense.

F. PRICES & PAYMENT TERMS: The Customer agrees to pay the Total Charge shown on the Quote for Aircraft Services, the charges described in the Comment section of the Quote for Aircraft Services and all other fees, costs and charges provided for herein.

G. CANCELLATION POLITY: If the costumer cancels the flight after payment, the carrier will retain a 50% cancellation fee and pay back the difference. If costumer cancels the flight with less than 72 hours before ETD the flight will be fully charged.

H. DELAY OR TERMINATION OF TRIP: The Customer acknowledges and agrees that a charter trip may be delayed or terminated under certain circumstances, including but not limited to a Force Majeure (Defined below) or a Safety of Flight determination. The Pilot in Command of the aircraft will be in complete charge and control of the aircraft at all times and if, in the Pilot in Command's sole judgment, the safety of flight may be jeopardized, then the Pilot In Command may terminate a flight or refuse to commence it (a "Safety of Flight" determination). Except for a delay or termination caused by the Customer or any passengers, if a trip is cancelled or terminated prior to completion, including because of a Force Majeure or Safety of Flight determination, then the Customer will only be charged for the cost attributable to transportation actually performed and such transportation as may be necessary to return charter passengers to their original airports of departure. The Company will arrange for a replacement charter aircraft to complete the Customer's scheduled itinerary only if requested by the Customer, and in such circumstances, the Customer agrees to pay for such replacement aircraft costs, including any additional cost for positioning the replacement aircraft to or from the Customer's departure or arrival location.

Signature _____ Date _____