

## ROYAL AIR CHARTER LUGGAGE LIMITATIONS

This table provides guidance on luggage limitations for each aircraft. Additional luggage beyond the specified quantities can be securely stored at our facility or shipped at the passenger's expense.

Aircraft Type	Tail Number	Personal Item	Carry On	Checked Bag	Golf Bag
<b>King Air B200</b>	N22ORA	8  +	8  OR	5  OR	8
<b>Citation Bravo</b>	N63RA	6  +	10  OR	4  OR	6
<b>Learjet 35</b>	N81RA	4  +	6  OR	2  OR	3
	N31RA	4  +	6  OR	2  OR	2
	N61RA	4  +	6  OR	2  OR	2
	N669RA	4  +	6  OR	2  OR	2
<b>Learjet 55</b>	N805PC	6  +	8  OR	4  OR	5
	N551RA	6  +	10  OR	4  OR	5
<b>Learjet 60</b>	N86ORA	7  +	8  OR	4  OR	4
<b>Dassault Falcon 20</b>	N68UP	8  +	8  OR	4  OR	6
	N60ORA	8  +	8  OR	4  OR	6
	N73ORA	8  +	8  OR	4  OR	4
	N239CD	8  +	8  OR	4  OR	6
<b>Dassault Falcon 50</b>	N85ORA	9  +	12  OR	9  OR	9
	N95ORA	9  +	12  OR	9  OR	9

### LUGGAGE TABLE

Type	Dimension	Types
<b>Personal Item</b>	18"x14"x8"	Acceptable personal items include purses, briefcases, small backpacks, camera bags, or diaper bags.
<b>Carry On</b>	22"x14"x9" (Roller Carry-On)	Acceptable carry-on items include roller carry-ons, medium/large backpacks, or medium-sized duffel bags.
<b>Checked Bag</b>	30"x20"x12" (Roller Checked Bag)	Acceptable checked bags include soft-sided duffels (preferred), and hard-sided roller bags. Trunk-type bags are discouraged.
<b>Golf Bag</b>	10"x10"x50" (Estimated)	Stand/Walking bags are acceptable (no travel cases). Cart/Tour bags are discouraged and not factored into the bag quantity number.

## DEFINITIONS

Parties - The two parties entering into this agreement are "Charterer" and "Charter Company."

Charterer - The individual or entity requesting the charter service.

Charter Company - The company providing the service known as Royal Air Charter.

## GENERAL

This charter quote is aircraft specific; should the need arise to change the aircraft, the cost may vary accordingly. The charterer shall be informed of and approve, any such change before flight and the amount of additional cost, if any. The quote is based upon aircraft and crew availability and is valid for 24 hours. Upon acceptance of the terms and conditions listed herein, this document becomes a legal and binding contract between the two parties.

## PRICES, PAYMENTS, AND CANCELLATION

All prices quoted herein are accurate on the date quoted, are subject to change without notice, and are valid for 24 hours. Quotes include a variable fuel surcharge. Three days before departure, the fuel surcharge will be recalculated and provided as a final quote price. Full payment via wire is due 48 hours prior to departure.

All refunds will be issued by company check only. Any changes made to an international flight scheduled to depart within 24 hours will carry a \$1200 change fee. A wire must be received no later than 48 hours from the day of departure to avoid payment being processed to a credit card provided for a hold only. All credit card holds for outstanding payments greater than 7 days past departure day will be processed into a sale without notice. All credit card sales will incur an additional 3.75% processing fee.

Cancellation period	Applicable fee
>2 weeks from departure	No penalty
Two weeks-48 hours from departure	10% of charter cost
From 48 hours up to the day of departure	50% of charter cost
<12 hours to departure; no-show for departure	100% of charter cost
Empty leg flight quotes	100% non-refundable and nontransferable

## DOCUMENTATION

Photo IDs are required prior to flight. Additionally, official travel documents (passports, visas, etc.) are the responsibility of each passenger and must be provided to Royal Air Charter no later than 3 full business days prior to departure day on all international flights. Complications and fees, if any, that arise during international travel, due to the lack of proper travel identification, are the sole responsibility of the charterer.

## ITINERARY CHANGES AND TRANSMITTAL OF CHANGES

Itinerary changes are permitted, but subject to aircraft and crew availability and subject to price adjustment. Notification of changes and/or cancellations must be in writing and transmitted via email to Charter@royalair.com. Changes made with less than 24 hours' notice from departure time may not be approved. Changes to any international flight, with less than 24 hours' notice, may be charged a \$1200 expedited document processing fee.

## RESPONSIBILITY

Royal Air Charter shall not be liable for any injury, damage, loss, expense, indirect, special, or consequential damages, or other irregularity caused by the defect of any vehicle or conveyance, or the negligence of any company or person engaged in conveying the passenger or carrying out the arrangements for your trip or by accident, delay, flight schedule, change, cancellation, sickness, weather, strikes, war, quarantine, or any similar cause. Our liability shall, in any case, be limited to the amount paid to us, and any claim shall be adjudicated in and governed by the laws of the state of Michigan, in which we have our principal business location.

## CATERING AND GROUND SERVICES

All catering and ground service requests must be submitted to charter@royalair.com 48 hours prior to departure. Complimentary catering is capped at \$500 per booking for all jet aircraft and \$200 for the King Air B200. Brokered flights do not qualify for complimentary catering. For ground service requests, a valid credit card must accompany the request. Any requests made after this time may not be accommodated.

## PARTIAL COMPLETION OF FLIGHTS

Royal Air Charter is not liable for expenses incurred for replacement transportation in the case of mechanicals, (in such cases, our charges apply only on portions of flight completed). If a flight does not reach its destination due to weather, charges apply to any destination reached and return flight of the aircraft and crew (with or without passengers) to home base, as quoted. In the case of mechanicals, Royal Air Charter may, at its option, and the agreement of the charterer, provide substitute transportation which shall be charged as an additional fee to the charterer. In such cases, Royal Air Charter's original charges apply only on portions of flight completed. OPERATIONAL Aircraft owned by Royal Air Charter are operated under FAA Part 135 Air Carrier Certificate #BUHA637C. I hereby accept these terms for the above-referenced charter.

Signature:

Date: