

Royal Air Charter

2141 Airport Road Waterford MI 48327

www.royalair.com

Terms and Conditions

DEFINITIONS

Parties - The two parties who are entering into this agreement are "Charterer" and "Charter Company."

Charterer - The individual or entity requesting the charter service.

Charter Company - The company providing the service known as Royal Air Charter

GENERAL

This charter quote is aircraft specific; should the need arise to change aircraft, cost may vary accordingly. Charterer shall be informed of any such change prior to flight and the amount of additional cost, if any. The quote is based upon aircraft and crew availability and is valid for 7 days. Upon acceptance of terms and

conditions listed herein,

this document becomes a legal and binding contract between the two parties.

PRICES, PAYMENTS AND CANCELLATION

All prices quoted herein are accurate on the date quoted, are subject to change without notice, and are valid for 3 days. Full payment via wire is due 48 hours prior to departure day. All flight cancellations will be charged a flat cancellation fee of \$2,000.00. All flights cancelled with less than 48 hours notice prior to departure

day are subject to a fee equal to 50% of the charter quote. A no show will be charged 100% of the charter quote. All empty leg and one way flight quotes are 100% nonrefundable and nontransfereable to another date upon booking. All

refunds will be issued by company check only. Any changes made to the routing, timing or passenger manifest of a international flight scheduled to depart within 24 hours will carry a \$800 change fee.

DOCUMENTATION

Photo ID's are required prior to flight. Additionally, official travel documents (passports, visas, etc.) are the responsibility of each passenger and must be provided to Royal Air Charter no later than 3 full business days prior to departure day on all international flights.

ITINERARY CHANGES and TRANSMITTAL OF CHANGES

Itinerary changes are permitted, but subject to aircraft and crew availability and subject to price adjustment. Notification of changes and/or cancellations must be in writing and transmitted via email to jlefler@royalair.com or charter@royalair.com within the cancellation timeframe listed above.

RESPONSIBILITY

Royal Air Charter shall not be liable for any injury, damage, loss, expense, indirect, special or consequential damages, or other irregularity caused by the defect of any vehicle or conveyance, or the negligence of any company or person engaged in conveying the passenger or carrying out the arrangements for your trip or by accident, delay,

flight schedule, change, cancellation, sickness, weather, strikes, war, quarantine, or any similar cause. Our liability shall in any case be limited to the amount paid to