

TERMS AND CONDITIONS (Aircraft)

DEFINITION

- "**Flight Time**" means the total flight time, from the moment the aeroplane first moves under its own power for the purpose of taking off until the moment it comes to rest at the end of the flight. It is also defined as "block to block" time

TERMS OF SALE

-The Company reserves to itself the right, without assigning any reason, to cancel or delay the commencement or continuance of the flight or alter the stopping place or places or to deviate from the route of the journey or to change the type of aeroplane in use without thereby incurring any liability in damages or otherwise to the passengers or any other person on any ground whatsoever. The Company also reserves to itself the right to refuse to carry any person whom it considers unfit to travel or who in the opinion of the Company may constitute risk to the aeroplane or to the persons on board.

-If at any stage it is found that the aeroplane with the booked load or passengers etc. will be overloaded, the Company will have the right to decide which passengers or articles shall be off loaded and such decision shall be binding.

-The Company will endeavour to meet obligation under this agreement. However, company shall not be liable for any compensation or claims in case of non-availability of aeroplane, due situation beyond its control viz.

Grounding of aeroplane due technical reasons, act of God, non-operation due weather conditions, etc.

- We always obtain the destination weather before departure. However, if due to sudden deterioration of weather en-route / destination, the aircraft cannot land at the Destination OR diverted to some other airport or has to return to the starting point, the actual flying time and any other additional charges due to the diversion would be chargeable and balance if any, would be payable / refundable.

-We do not serve alcoholic beverages on board (for flights within India) and smoking is not allowed on-board the aircraft.

Force Majeure

-Raymond Limited cannot be held responsible for non-operation of charter for any unforeseen reason/s such as Bad Weather, Poor Visibility, Non – Availability of clearances from ATC / Defense Authorities / Civil Administration. Due to above reasons, if the flight cannot take off from the Originating station full amount will be refunded except for any expenses incurred related to performing of this flight.

-Raymond Limited will not be liable to the Client for any delay or failure to fulfil its obligations in connection with the provision of the Services where any such delay or failure is caused in whole or in part by any act of terrorism, biological or chemical contamination, nuclear risks or electronic data loss, or to the extent that any such delay or failure arises from causes beyond its control, including, without limitation, fire, floods, acts of God, acts or regulations of any governmental or supranational authority, war, riots, strikes.

INFLIGHT SERVICE

-Full meal service and Inflight entertainment system (audio/video) is available on board. Standard catering (Meals) are included in our services. Catering with specific choice of meals will be charged extra. Advice on specific sensitivity for any food items.

BAGGAGE RULES

-One baggage per passenger, not exceeding 15 kgs. and 22" in size will be permitted.

DECLARATION OF CARRIAGE OF DANGEROUS GOODS

-Raymond Aviation shall not carry dangerous goods that are detailed in ICAO Annex 18, Technical Instructions (Document attached). However, such dangerous goods that are permitted in the Technical Instructions as passenger/crew baggage may be permitted to be carried with advance intimation to Raymond.

QUOTE VALIDITY

· The above quotation is valid for 7 days only from the date of issue.

TERMS OF PAYMENT

· In order to confirm the booking, 25% of the amount has to be paid in advance at the time of booking and balance payment to be made at least 7 days before the flight. Payment through Bankers cheque / Demand Draft should be in the name of 'Raymond Limited.' payable at Mumbai.

For RTGS transfer of funds banking details are as under...

Account Name :- Raymond Limited

Bank Name:- HDFC Bank

A/c No:- 0060-0310002-021

Branch :- Fort, Mumbai.

RTGS Code:-HDFC0000060

PAN No. AAACR4896A

CANCELLATION CHARGES

- 25% of the Invoice amount will be levied for cancellation of flights after confirmation.
- 50% of the Invoice amount will be levied for cancellation of flights between 24 to 48 hours prior to the scheduled departure time.
- 100% of the Invoice amount will be levied for cancellation within less than 24 hours prior to the scheduled departure time.

REVISION OF CHARTER RATES

- The Company reserves to itself the right, to revise the charter rates without prior notice, incase there is an increase in operational costs due to increase in fuel prices, landing, navigational / parking charges, Government taxes, maintenance cost, etc.

DECLARATION

While we endeavour to provide the Aircraft, we should not be held responsible for any cancellations/delay in commencement or continuation of the flight, due to technical snags or any other reasons beyond our control. We also reserve the right to deviate from the route of journey or alter the stopping place or decide on the number of passengers or decide on the acceptable baggage or take any necessary decision or change the type of Aircraft, in case the circumstances so demand, in the best interest of our passengers.