

TERMS AND CONDITIONS:

This contract is valid subject to the availability of the aircraft and crew, permissions, weather conditions and traffic rights where necessary. The offered charter price is net to Queen Air s.r.o. If this contract is acceptable, it should be signed and returned to info@queenair.cz

It is hereby agreed that Queen Air s.r.o. shall provide the aircraft specified above for the above mentioned journey(s) for Customer's use, under the terms in this agreement and subject to the additional conditions set out in the Terms & Conditions (presented upon request), which the parties acknowledge and which form an integral part of this agreement.

The object of this agreement is transportation of the above-stated number of passengers only; this agreement does not apply to passenger seat(s) aboard the aircraft remaining unused.

PRICE INCLUDES:

- basic refreshment (variety of cheese, ham, salad and bread), additional catering and flight attendant on board available upon request. We don't serve catering on flights shorter than 45 minutes because of safety reasons.
- fuel, insurance of aircraft, landing and take-off fees, technical management
- handling (except nonmandatory and VIP-Handling), navigation/Eurocontrol fees

PRICE EXCLUDES:

- de-icing, transport from/to the airport, visa
- VAT if applicable for any services
- airport outside of operating hours' fee and fees due to operations outside official airport hours
- airport night, weekends, holidays surcharges not known at the time of booking.

Baggage allowance:

30 kg per passenger, 6 kg cabin baggage per passenger's allowance in addition (baggage should not exceed standard size cabin baggage allowed by airliners)

WITHDRAWAL FEE:

If the Charterer wishes to cancel any flight or flights, the following cancellation charges shall be paid forthwith by the Charterer to the Supplier as agreed compensation:

15% of the charter price if cancelled more than 28 days prior to the scheduled departure date

25% of the charter price if cancelled between 28 and 2 days prior to the scheduled departure date

50% of the charter price if cancelled between 48 hours and 24 hours prior to the scheduled departure date

100% of the charter price if cancelled less than 24 hours prior the scheduled departure date

In case of already realized positioning flights or already incurred costs those costs will be invoiced on the top of basic storno conditions, but total cancellation fee will not be higher than 100% of the charter price.

Invoice will be issued immediately after signature of this contract by both parties

According to company policy the flight will only be committed upon paid invoice (or swift confirmation of payment)

NOTE:

Any further costs will be charged additionally on the basis of proved. This Air Transport Agreement is subject to receipt of all airport slots, traffic rights, parking and crew availability. In Vis major cases including technical breakdowns of aircraft and epidemic causes operator is not responsible for any loses related to clients travel arrangements and operator will be free of any claims or loses on clients' side. Operator is only obliged to return payment for not realized flights or aliquot part of unrealized itinerary. Immigration regulations, visa, and passport validity are in the responsibility of the flying passengers. General Terms and Conditions of Queen Air s.r.o. for Charter Contracts shall apply to this Air Transport Agreement. Payment of the total Charter Price shall be made in full, cleared funds prior to commencement of the Flight Schedule to such bank account as Carrier may notify to Customer. Payment has to be done in a way through which the whole amount is on the respective Queen Air account without any deductions.

Queen Air, s. r. o. reserves the right to depart without passengers 2 hours after agreed departure time or earlier according to airport operating hours in case when passengers don't show at the airport of departure, when passengers aren't reachable and different departure time wasn't agreed in common.