

This charter quote / flight confirmation is aircraft specific and is solely based on actual availability of the aircraft and crew at the time of the trip. All quoted prices herein are valid for 7 days. Although it is always Priester's intent to remain consistent, the need may arise to change the aircraft and/or flight schedule due to uncontrollable factors such as weather, maintenance, or owner utilization. As a result, Priester retains the right to alter this quote, even after confirmation, in the event that an uncontrollable factor requires a change in the aircraft or flight schedule. This includes Priester's right to increase the charges the customer is obligated to pay in order to complete the flight. In the event Priester must make any material change to the aircraft and/or flight schedule, the customer shall be informed via telephone of any such change prior to flight and the amount of additional cost, if any. The customer will have the option to confirm or decline the flight based on these new parameters. In the event the customer declines the flight based on the new parameters, Priester shall have no obligations to the customer.

With the exception set forth above concerning uncontrollable material changes to the aircraft or flight schedule, upon acceptance of Terms and Conditions listed, this document becomes a legal and binding contract between the two parties.

Operational Control: During all phases of flight conducted by Priester Aviation or other approved FAA Part 135 certificated Air Carriers, said Air Carrier shall have and retain complete and exclusive Operational Control as defined in FAR 135.77 and FAR 1.1 over such aircraft and flight crew, and shall exercise sole authority over initiating, conducting or terminating any flight. In addition, the Pilot-in-Command's judgment is necessary to ensure the safety of the aircraft passengers and flight crew.

Costs, Cancellations, and Payment: This quote is a fixed price based on estimated block times (engine start to engine shut down). International fees, parking, required hangar (as a result of inclement weather or extreme temperatures below 32°F or above 80° F), catering flight phone, deicing, ground transportation and other applicable fees not included in the original Quote will be billed following the trip and are the responsibility of the Customer. Some Fees may take up to six months or more to be received and invoiced and are still the responsibility of the customer.

For all booked trips, customer is responsible for any costs incurred by Priester Aviation in the course of preparing and planning the flight, including but not limited to flight planning, customs, international permits, crew expenses, catering and ground transportation.

In addition, cancellation of a Domestic flight in less than 24 hours prior to the departure and 72 hours prior for international flights, the customer shall pay a fee of two flight hours.

If a customer purchases an existing Priester Aviation empty leg flight, Cancellation must occur 48 hrs prior to the scheduled departure time. For cancellation of an empty leg flight less than 48 hours in advance, the customer shall pay 100% of the total quoted amount.

Full payment is due on the date of service, or at time of cancellation unless both parties have agreed upon other financial terms. Non-cash payments will be invoiced with a 3.2% convenience fee that is not included in the quote price. Should payment become past due, customer shall be responsible for all finance charges and/or collection fees including attorney and court fees, if applicable.

Partial Completion / Modification of Flights: Occasionally flights are interrupted or modified due to issues beyond the control of Priester. These issues include but are not limited to maintenance, weather, airport closures, etc. Priester Aviation shall make commercially reasonable efforts to rectify the situation by advising the customer of alternate solutions to accomplish the trip and their costs. For maintenance interruptions, Priester will attempt to procure a substitute like type aircraft and will make all efforts to do so for no additional costs. Priester however will not be liable for any additional expenses incurred for a replacement aircraft if required due to weather, mechanical issues or any other act deemed as Force Majeure. If a flight is modified due to weather, customer is responsible for the charges on all legs to return the aircraft and crew to its home base including costs of arrangements made at original airport. In the case of mechanical issue, if Priester Aviation is not able to find a suitable like type replacement aircraft, the customer will be charged at the original rates for the portion of the trip that was completed.

Disclosures: Desired transportation of any animals, medical oxygen, firearms or other hazards or passengers with special needs must be communicated via telephone beforehand to the Priester Aviation trip coordinating department for approval. All flights conducted by Priester Aviation are non-smoking. All charter passengers are advised that the Transportation Security Administration (TSA) has mandated that all charter flights adhere to the restriction of items listed on the provided Prohibited Items List (www.TSA.gov/traveller-information/prohibited-items.) Please consult this list and refrain from packing any listed items in your cabin luggage.

Documentation: US Government regulations require that, prior to boarding, all passengers over the age of 18 present either: (1) a valid form of government issued ID; or (2) two other forms of valid ID, one of which must be issued by a government agency. Priester Aviation is prohibited from transporting any persons who fail to produce said forms of identification. Any parent or legal guardian traveling with a child or children under the age of 14 without the accompaniment of the other parent or legal guardian must provide a duly notarized letter of consent from the absent parent or legal guardian before that child or children will be allowed to depart on an international flight. Passengers are responsible for obtaining and carrying all required passport and visa documentation for international travel.

Responsibility for Damages: Charter Client agrees to reimburse Priester Aviation for all costs and expenses incurred by Priester Aviation, the Air Carrier, or the aircraft's owner in connection with any loss or damage to the charter aircraft which are caused by the negligence or misconduct of the Client, its employees, agents, or guests. Priester Aviation reserves the right to charge Charter Client for replacement of damaged items, to reimburse the Air Carrier or the aircraft owner. Additionally, Charter Client agrees to reimburse Priester Aviation for all cost and expenses incurred by Priester Aviation, the Air Carrier or the aircraft's owner in cases where the aircraft requires substantial cleaning services upon completion of a charter trip. This is not to include standard cleaning charges, but extraordinary cleaning expenses due to intentional or unintentional negligence or misconduct of the Charter Client.

Drug Policy: Use and/or transportation of illegal drugs or substances, including medicinal marijuana, will not be permitted on any



Priester Aviation aircraft, or any flight arranged by Priestor.

The use, knowledge, or discovery of any drug, substance, or medicinal marijuana will result in the crew diverting and landing at the closest airport, and the notification of law enforcement.

Any flight diverted or cancelled due to this policy will not be refundable, and the client will be responsible for all charges, including any legal or defense fees experienced by Priestor Aviation as a result of these actions.

WiFi Service: In-flight WiFi service, if available, will be billed at the conclusion of your trip. Please consult your Priestor Sales Representative for rates. Continuous WiFi coverage is not guaranteed throughout the duration of the flight due to the service area coverage or meteorological conditions.

Priester Aviation/Lionheart Aviation reserves the right to choose FBO's. Clients choosing FBO's other than Priestor/Lionheart preferred FBO's may incur additional fees.