

Charter Broker / Charter Agent are responsible for the payment of all Federal Excise Taxes (FET) and Segment Fees.

Flight Confirmation:

Full payment for all services is due and payable to Lyon Aviation via Credit Card, Certified Bank Check or Irreversible Wire Transfer upon trip confirmation. All quotes are computer generated. The Charter Price quoted does not include: catering, flight phone usage, wait times, miscellaneous international fees, or expenses incurred due to inclement weather (such as deicing, hangar rental fees, airport diversions, or added flight times) which will be charged additionally. The timetable set forth above is not guaranteed and may be altered by the unscheduled use of substitute aircraft, adverse weather conditions or associated factors, FAA, Air Traffic Control, or other Governmental directives, or any number of factors not within Lyon Aviation's or the operator's control.

Payment Method and Information:

Lyon Aviation accepts Credit Cards**, Irreversible Wire Transfer, or Certified Bank Check as form of payment. **Credit card service and processing fees of 3.0% apply to all credit card transactions and are in addition to the total cost quoted. Processing fees for any cancelled flight charges will be deducted from refunded amount.

Cancellation Policy:

***One-way reservations, including multi-leg one-ways, once confirmed may not be cancelled without 100% penalty. ***

Roundtrip reservations may not be cancelled after planned departure time, and are subject to charges as stated below. All Holiday flight cancellations (from three days prior to US national holidays and through three days after US national holidays) are subject to immediate 100% cancellation charge.

Cancellations received will be subject to the following fees:

72 Hours Notice - Client will be charged for all direct and third party expenses incurred

Within 72 - 24 Hours - Client will be charged for all direct and third party expenses incurred, plus a minimum charge of 2 hours flight time

Within 24 Hours - Client will be charged for all direct and third party expenses incurred, plus a minimum charge of 50% of the quoted trip price.

Within 12 hours - Client will be charged for all direct and third party expenses incurred, plus 100% of the quoted trip price.

We will make every effort to accommodate any itinerary change you may request. However, please be aware we may not be able to accommodate changes, or there may be fees incurred depending on the extent of the requested changes.

Aircraft are not guaranteed to remain continuously available for client use or access while at the destination airport or during layover periods. Only requested flight legs are available to the client, reposition flights and empty legs shall not be resold without express written permission from LAI.

Operational Information:

Lyon Aviation shall not be responsible or liable for any negligent act or omission by an operator or its personnel and is not responsible for any personal injury, property damage, accident, delay, inconvenience, or change in itinerary that may occur. Lyon Aviation shall not be liable whether under contract, negligence, strict liability or other legal or equitable theory for any consequential, indirect, incidental, special, punitive, exemplary or reliance damages, under any circumstances for services rendered or delivered hereunder.

If, in Lyon Aviations reasonable discretion, flight safety may be jeopardized, Lyon Aviation may terminate a flight or refuse to commence a flight without any consequential or incidental liability to Lyon Aviation for loss, injury, damage or delay caused by such termination or refusal. Further, Lyon Aviation and/or operator shall not be liable for termination or delay or failure to furnish any transportation when caused by government regulation, law, rule or authority, mechanical difficulty, war, civil commotion, strikes or labor disputes, weather conditions, acts of God, or any cause beyond Lyon Aviations reasonable control.