DEFINITIONS
Parties - the two parties who are entering the agreement are "Charterer" and "Charter Company." Charterer - the individual or entity requesting the charter service. Charter Company – the Company providing the service known as "Jackson Jet Center".

GENERAL
A charter quote is not a confirmed reservation. All reservations are on a first come first serve basis and subject to aircraft and crew availability at the time of booking. Upon acceptance of terms and conditions listed herein, this document becomes a legal and binding contract between the two parties

TRIP CHARGES
Daily Minimum Charge for domestic charters is 2.0 hours per day. Quote reflects estimated trip times. Actual trip times may vary due to air traffic control, weather, or other factors and will be charged accordingly. This quote does not include additional charges for catering, ground transportation, ramp fees, de-icing, hangar, flight phone, additional pilot standby time or any other miscellaneous charges, which will be billed at actual cost.

PRICES, PAYMENTS AND CANCELLATION
All prices quoted herein are accurate on the date quoted, are subject to change without notice, and are valid for 30 days. A credit card is required to confirm the aircraft and crew for requested dates of charter. Full payment is due prior to departure. Quoted price is cash price and reflects a 4.5% savings. If a credit card is used, there will be an additional 4.5% service fee added to the final invoice.

CANCELLATION POLICY
- Greater than 72 hours prior to departure: No penalty, full refund
- 72-24 hours prior to departure: 10% penalty of total quote
- Less than 24 hours prior to departure: 50% penalty of total quote
- Less than 2 hours prior to departure time and/or a no-show: 100% penalty of total quote

PEAK DATE CANCELLATION POLICY
Peak dates currently include Jan 1-5, Feb 15-25, May 24-28, Jul 2-12, Sep 3, Nov 20-25, and Dec 20-31, and any Boise State University game day +/- 1 day. These dates are subject to change.
- Greater than 96 hours prior to departure: No penalty, full refund
- 96-48 hours prior to departure: 10% penalty of total quote
- Less than 48 hours prior to departure: 50% penalty of total quote
- Less than 2 hours prior to departure time and/or a no-show: 100% penalty of total quote

WEATHER CANCELLATION
Jackson Jet Center reserves the right to cancel any flight due to weather conditions which can only be determined the day of the flight.

ADDITIONAL CHARGES FOR INCLEMENT AND WINTER WEATHER HAZARDS
The provided quote is based on annualized flight times for the aircraft, unless otherwise stated, it does not cover any unforeseen expenses due to diversions from Air Traffic Control for inclement and/or winter weather conditions. As such, any impromptu overnights, additional flight time incurred, aircraft de-icing, hangar fees, and any other related charges beyond our control will be billed on the final invoice.

CHANGES IN DEPARTURE
Your aircraft has been scheduled for a specific departure time. Please be aware that the aircraft may be booked prior to your departure and after your scheduled arrival time. Please contact our Flight Support team as soon as possible if your travel itinerary changes to see if we can accommodate those changes.

ITINERARY CHANGES, PASSENGER MANIFEST, AND TRANSMITTAL OF CHANGES
Itinerary changes are permitted, but subject to aircraft and crew availability and subject to price adjustment. Notifications of changes and/or cancellations must be submitted via email to Jackson Jet Center with sufficient notice to facilitate change requirements. Passenger manifest is required to be submitted to Jackson Jet Center upon receipt of trip confirmation. Any changes in the passenger list and/or baggage/cargo must be reported to Jackson Jet Center no less than 2 hours before planned departure time.

BROKER POLICY
Broker Customer warrants to Jackson Jet Center that if they are a FAA Certified Part 121 or Part 135 carrier that they are responsible for the collection and remittance of Federal Excise Tax and Segment Tax. All non-FAA Certified Brokers will be charged Federal Excise Tax and Segment Tax and Jackson Jet Center will be responsible for the collection and remittance of the these taxes.

DOCUMENTATION
Passengers must present photo identification for domestic flights and all bags are subject to inspection prior to boarding aircraft. Official travel documents (passports, visas, etc.) and/or photo I.D. are required for flights outside the United States and are the responsibility of each passenger.

ADDITIONAL CHARTERS
Jackson Jet Center retains the right to sell additional charters during active layovers, without credit or offset to the client, provided such charters do not interfere with the confirmed itinerary.

RESPONSIBILITY
Jackson Jet Center shall not be liable to the Charterer or any other person or entity for any injury to or death of any person or for any damage to or loss of any property unless such injury, death, damage, or loss is the direct result of negligence or intentional misconduct on behalf of Jackson Jet Center or any of its employees. Under no circumstances shall the liability of Jackson Jet Center exceed the amount of insurance actually paid by Jackson Jet Center's Insurer in connection with such incident, and under no circumstances shall Jackson Jet Center be responsible for any lost profits, or any special or consequential damages. Jackson Jet Center shall have no liability for delay or failure to furnish the services when such delay or failure is caused by circumstances beyond Jackson Jet Center's control such as aircraft mechanical, weather, FAA mandate, ATC guidance, etc. Any disputes will be in the jurisdiction of the State of Idaho. The Charterer shall pay the reasonable attorney's fees and costs incurred by Jackson Jet Center in any effort extended to collect payment or as a result of dispute.

PARTIAL COMPLETION OF FLIGHTS
Jackson Jet Center is not liable for expenses incurred for replacement transportation in the case of mechanicals, and in such cases our charges apply only on portions of flight completed. If a flight does not reach its destination due to weather, charges apply to any destination reached and return flight of the aircraft and crew (with or without passengers) to home base. In the case of mechanicals, Jackson Jet Center may, at its option, provide substitute transportation which may be charged an additional fee to charterer. In such Jackson Jet Center's original charges apply only on portions of flight completed.

OPERATIONAL
Aircraft owned and/or leased by Jackson Jet Center are operated under FAA Part 135 Air Carrier Certificate #7SJA243N, contracted aircraft are operated under their respective FAA Part 135 Air Carrier Certificates, in which case Charterer shall hold harmless and shall indemnify Jackson Jet Center against any and all losses

ARRIVAL/DEPARTURE RESERVATIONS
The FAA has imposed air traffic arrival and departure time slots requiring reservations into most mountain resort airports during the ski season months or during special events such as the Olympic Games. Jackson Jet Center cannot be held responsible if reservation slots are not available for your requested itinerary. Also, please be aware that if your schedule changes, Jackson Jet Center may not be able to change the reserved slot time to accommodate those changes.

INTOXICATION/ILLEGAL SUBSTANCES
Per FAA regulations, smoking/vaping and all illegal substances are prohibited on any chartered flight. Marijuana is considered an illegal substance and cannot be carried on the aircraft. If a passenger is too intoxicated to board or exit the aircraft, becomes such during flight, or is found to be using illegal substances while in flight, the crew reserves the right to deem them a flight safety risk. The aircraft will divert and land at the nearest airport (and in the most extreme cases will contact law enforcement), then will return to base. The customer will be responsible for the full trip price and is responsible for all additional costs related to the diversion.

PROHIBITED ITEMS
The US DHS, TSA has identified numerous items that are prohibited to travel on board aircraft. Items such as fireworks, crowbars and bleach are included on the list but not limited to. A complete list can be found on https://www.tsa.gov Any prohibited item listed there is not allowed on board any Jackson Jet Center aircraft.

PRIVACY NOTICE
The Transportation Security Administration of the U.S. Department of Homeland Security requires us to collect information from you for purposes of Watch List screening, under the authority of 49 U.S.C. section 114, and the Intelligence Reform and Terrorism Prevention Act of 2004. Providing this information is voluntary; however, if it is not provided, you may be subject to additional screening or denied transport or authorization to enter a sterile area. TSA may share information you provide with law enforcement or intelligence agencies or others under its published system of records notice. For more on TSA Privacy policies, or to view the system of records notice and the privacy impact assessment, please see TSA's Web site at www.tsa.gov.

CREDIT CARD AUTHORIZATION
Unless prepayment has been made in full, I hereby authorize Jackson Jet Center to obtain authorization from my credit card provider for the above charter quote and agree to pay trip price in full, one business day in advance of the beginning of the trip. Please debit my credit card in the amount of the trip price one business day in advance of the beginning of the trip.