

Terms & Conditions

Prices & Payment

All prices quoted are valid for 14 days. Full payment is due on the date of service unless other financial terms have been agreed upon by both parties. The attached Quote is based upon aircraft and crew availability, as well as Owner approval. Prices quoted include flight charges, landing fees, overnight charges and estimated taxes. Catering, ground transportation, WiFi, hangar and de-icing/anti-icing charges incurred will be separately invoiced or charged to the credit card at trip completion. Flight times are based upon historical estimates. The price set forth in the Quote is valid for the itinerary listed in the Quote and is aircraft specific. Any Client requested deviation from the itinerary requires the prior approval of Chartright Air Group and may result in additional charges as determined by Chartright Air Group. Extraordinary wear-and-tear and/or damage to the aircraft caused by the Client or any accompanying passenger(s) shall be the responsibility of the Client. This Quote is not considered a booked trip until it is signed and returned to Chartright Air Group along with the agreed upon method of payment. Once all of the conditions of approval are met, Client will be informed of the approval.

Transport within the U.S.A.

Any passenger transported between any two points in the United States must also travel into and/or out of the United States on service operated by Chartright Air Group pursuant to this Quote.

Mechanical

Chartright Air Group is not liable for expenses incurred for replacement transportation in the case of mechanical difficulties. Chartright Air Group, at its sole discretion, may provide substitute transportation that may be charged at an additional fee to the Client.

FBO/Handler

Chartright Air Group will select FBO/Handlers at each airport on this itinerary. If Client requests a specific FBO, a surcharge may apply in the form of additional ramp, handling, hangar and fuel surcharge.

Passenger ID

On Domestic flights each passenger will be required to present a valid government issued ID. For International flights, the Client is responsible for ensuring all passengers have all required travel documents including passports, visa or documents required for all destinations. All documents required must be presented to the flight crew prior to departure. Passengers travelling with minors may be required to provide proof of guardianship/custody prior to travel.

Pets

Carriage of pets must be approved by Chartright Air Group 48 hours prior to departure.

WiFi

WiFi/data service will be subject to a charge of \$10.95 CAD per MB of data sent/received.

Hazardous Material

Chartright Air Group does not transport any items classified as Hazardous Material and such items are not permitted on any aircraft operated by Chartright Air Group.

Cannabis in Canada

Although cannabis is legal in Canada, it is illegal to take any amount of cannabis across the Canadian border, whether you are entering or leaving the country. You could be charged with a criminal offense if you try to travel to other countries with any amount of cannabis in your possession, potentially facing criminal penalties both at home and abroad.

Third Party Broker

If this agreement is entered into by a company or a person other than the person actually utilizing the air transportation, then by doing so the third party is representing that they are acting as the authorized agent on behalf of the Client and that the Client has received and has agreed to be bound by these terms and conditions.

Privacy

Chartright Air Group is required by law to obtain personal information about the passenger(s) flying on flight(s) specific to this Quote. By providing Chartright Air Group this information, you confirm that you are authorized to disclose the same. Chartright Air Group warrants that it shall disclose third party information for operational and security purposes only related to the above-mentioned flight(s).

Captain's Discretion

The passengers to be carried on any flight under this Agreement, hereby agree to follow in all respects the directions and instructions of the Captain and Crew of the Aircraft. Further, the Customer hereby acknowledges and confirms that all directions or instructions given by the Captain or Crew shall be binding on the Customer and that Chartright may terminate this Agreement without further notice if any passenger fails to comply with any such directions or instructions. The captain of the Aircraft shall have absolute and sole discretion as to all matters relating to the operation of the Aircraft, including but not limited to the right (a) to refuse any passenger(s) luggage or cargo; (b) to decide what load may be carried on the Aircraft and how it shall be distributed within the Aircraft; (c) to decide whether and when a Flight may be safely undertaken and where and when the Aircraft should be landed.

Cancellation Terms

Time of Sign back: 5% Within 7 Business Days: 10% Within 48 Hours: 25% Within 24 Hours: 50% Within 2 Hours: 100%

Coronavirus COVID-19

This quote, and all of the terms and conditions found herein, is subject to Chartright Air Group's ability to provide operational support, including but not limited to pilot availability, at the time of departure. Chartright Air Group reserves the right to amend, change or cancel this quote due to circumstances dictated by Covid-19, as well as Federal, Provincial or Transport Canada regulatory directives. As per an Interim Order by the Minister of Transport, all travelers are required to wear a removable face covering large enough to cover their mouth and nose during their travel through Canadian airports, while boarding the aircraft, and throughout the flight unless there is 2 meters separation from other passengers or the passengers are from the same household. Passengers must show evidence of a face-covering prior to boarding otherwise they will not be allowed to continue their journey. The exception to this are children under two years old and passengers with breathing difficulties unrelated to COVID-19.