

General Conditions of Carriage

NOTICE

If the passenger's journey involves an ultimate destination or stop in a country other than the country of departure the Warsaw Convention or the Montreal Convention may be applicable and these Conventions governs and may limit the liability of carriers for death or bodily injury and in respect of loss of or damage to baggage.

Many air carriers have waived the Warsaw Convention limits for death or bodily injury. Further information may be obtained from the carrier. See also notices headed "Advice to international Passengers on Limitation Liability" and "Notice of Baggage Liability Limitations".

CONDITION OF CONTRACT

1. As used in this contract: "ticket" means this passenger ticket and baggage check or this itinerary/receipt if applicable, in the case of an electronic ticket, of which these conditions and notices form part; "carriage" is equivalent to "transportation"; "carrier" means all air carriers that carry or undertake to carry the passenger or his baggage hereunder or perform any other service incidental to such air carriage; "electronic ticket" means the Itinerary/Receipt issued by or on behalf of Carrier, the Electronic Coupons and, if applicable, a boarding document; "Warsaw Convention" means the Convention for the Unification of Certain Rules Relating to International Carriage by Air signed at Warsaw, 12th October 1929, or that Convention as amended at The Hague, 28th September 1955, whichever may be applicable; "Montreal Convention" means the Convention for the Unification of Certain Rules for International Carriage by Air signed at Montreal, 28 May 1999.
2. Carriage hereunder is subject to the rules and limitations relating to liability established by either the Warsaw Convention or the Montreal Convention unless such carriage is not "International Carriage" as defined by that Convention.
3. To the extent not in conflict with the foregoing carriage and other services performed by each carrier are subject to:
 1. provisions contained in the ticket;
 2. applicable tariffs;
 3. carrier's conditions of carriage and related regulations which are made part hereof (and are available on application at the offices of carrier), except in transportation between a place in the United States or Canada and any place outside thereof to which tariffs in force in those countries apply.
4. Carrier's name may be abbreviated in the ticket, the full name and its abbreviation being set forth in carrier's tariffs, conditions of carriage, regulations or timetables; carrier's address shall be the airport of departure shown opposite the first abbreviation of carrier's name in the ticket; the agreed stopping places are those places set forth in this

ticket or as shown in carrier's timetables as scheduled stopping places on the passenger's route; carriage to be performed hereunder by several successive carriers is regarded as single operation.

5. An air carrier issuing a ticket for carriage over the lines of another air carrier does so only as its Agent.
6. Any exclusion or limitation of liability of carrier shall apply to and be for the benefit of agents, servants and representatives of carrier and any person whose aircraft is used by carrier for carriage and its agents, servants and representative.
7. Checked baggage will be delivered to bearer of the baggage check. In case of damage to baggage moving in international transportation complaint must be made in writing to carrier forthwith after discovery of damage and, at the latest, within seven days from receipt; in case of delay, complaint must be made within 21 days from date the baggage was delivered. See tariffs or conditions of carriage regarding non-international transportation.
8. This ticket is good for carriage for one year from date of issue, except as otherwise provided in this ticket, in carrier's tariffs, conditions of carriage, or related regulations. The fare for carriage hereunder is subject to change prior to commencement of carriage. Carrier may refuse transportation if the applicable fare has not been paid.
9. Carrier undertakes to use its best efforts to carry the passenger and baggage with reasonable dispatch. Times shown in timetables or elsewhere are not guaranteed and form no part of this contract. Carrier may without notice substitute alternate carriers or aircraft and may alter or omit stopping places shown on the ticket in case of necessity. Schedules are subject to change without notice. Carrier assumes no responsibility for making connections.
10. Passenger shall comply with Government travel requirements, present exit, entry and other required documents and arrive at airport by time fixed by carrier or, if no time is fixed, early enough to complete departure procedures.
11. No agent, servant or representative of carrier has authority to alter, modify or waive any provision of this contract.

ADVICE TO INTERNATIONAL PASSENGERS ON LIMITATION OF LIABILITY.

Passengers on a journey involving an ultimate destination or a stop in a country other than the country of origin are advised that the provisions of a treaty known as the Warsaw Convention may be applicable to the entire journey, including any portion entirely within the country of origin or destination. For such passengers on a journey to, from or with an agreed stopping place in the United States of America, the Convention and special contracts of carriage embodied in applicable tariffs provide that the liability of certain carriers, parties to such special contracts, for death or personal injury to passengers is limited in most cases to proven damages not to exceed US\$75,000 per passenger and that this liability up to such limit shall not depend on negligence on the part of the carrier. For such passengers traveling by a carrier not a party to such special contracts or on a journey not to, from, or having an agreed stopping place in the United States of America, liability of the carrier for death or personal injury to passengers is limited in most cases to approximately US\$10,000 or US\$20,000.

The names of carriers, parties to such special contracts, are available at all ticket offices of such carriers and may be examined on request.

Additional protection can usually be obtained by purchasing insurance from a private company. Such insurance is not affected by any limitation of the carrier's liability under the Warsaw Convention or such special contracts of carriage. For further information please consult your airline or insurance company representative.

Note: The limit of liability of US\$75,000 above is inclusive of legal fees and costs except that in case of a claim brought in a state where provision is made for separate award of legal fees and costs, the limit shall be the sum of US\$58,000 exclusive of legal fees and costs.

Possible Disclaimer: This is a notice required by order 69-2-65 of the U.S. DOT. It does not reflect the provisions of the Montreal Convention 1999 which may apply to your journey. No representative is made as to the accuracy of its contents.

NOTICE OF BAGGAGE LIABILITY LIMITATIONS

Liability for loss, delay, or damage to baggage is limited unless a higher value is declared in advance and additional charges are paid. For many international journeys, the Warsaw Convention may apply with liability limits of approximately US\$9.07 per pound (US\$20.00 per kilo) for checked baggage and US\$400.00 per passenger for unchecked baggage. In some cases, where the Montreal Convention applies to your journey, the applicable liability limit is approximately US\$1375 for checked and unchecked baggage. For travel wholly between U.S. points, Federal rules require any limit on an airline's baggage liability to be at least US\$2,800.00 per passenger. Excess valuation may be declared on certain types of articles. Some carriers assume no liability for fragile, valuable or perishable articles. Further information may be obtained from the carrier.

NOTE: FOR ALL DOMESTIC TRAVEL WITHIN MALAYSIA , THE MAXIMUM LIABILITY FOR CHECKED BAGGAGE IS RINNGIT 400.00 ONLY.

SPECIAL CONTRACT

Subject to Article 20 of the Warsaw Convention, the carrier agrees that for any carriage performed on its services not being a journey to, from, or having an agreed stopping place in the United States of America the limit of liability for death or bodily injury to a passenger under Article 22(1) of the Warsaw Convention shall be increased to U.S Dollars 58,000 (or the appropriate currency equivalent) plus legal fees.

IMPORTANT NOTICE

This ticket shall not be valid for transportation if the correct fare has not been paid in accordance with carrier's applicable tariffs, rules and regulations. It is unlawful to purchase or resell this ticket from/to any other source other than the issuing carrier or its authorized travel agent. This ticket is not valid and will not be accepted for carriage unless purchased from the issuing carrier or its authorized travel agent.

REFUNDS

The carrier reserves the right to refund only to the person who originally paid for the ticket and to refuse refund when application is made later than 30 days after expiry date,

NOTICE OF GOVERNMENT IMPOSED TAXES, FEES AND CHARGES

The prices of the ticket may include taxes, fees and charges which are imposed on air transportation by government authorities. These taxes, fees and charges, which may represent a significant portion of the cost of the air travel, are either included in the fare, or shown separately in the "TAX/FEE/CHARGE" box(es) of the ticket. You may also be required to pay taxes, fees and charges not already collected.

RETURN AND ONWARD RESERVATIONS

If you break your journey for more than 72 hours at any point, please reconfirm your intention of using your continuing or return reservation. To do so, please inform the airline office at the point where you intend to resume your journey at least 72 hours before departure of your flight. Failure to reconfirm will result in the cancellation of your reservation(s). If you do not hold an onward or return reservation, please contact the respective carrier's local office or its agent, as soon as you know your travel dates.

MALAYSIAN DOMESTIC ROUTES CONDITIONS OF CARRIAGE

Carriage hereunder is subject to the provisions of the Carriage by Air Act, 1974 and the Orders made thereunder (and any revisions thereto) and to the General Conditions of Carriage, Regulations, Timetables and Notices which are made part hereof and can be inspected at Companies' offices on demand.

INTERNATIONAL PASSENGERS

Airlines flights may be overbooked and there is a slight chance that a seat will not be available on a flight for which a person has a confirmed reservation. A person denied boarding on a flight may be entitled to a compensatory payment.

**THE RULES FOR DENIED BOARDING COMPENSATION ARE AVAILABLE
WHEREVER APPLICABLE AT AIRPORT COUNTERS.**

Dangerous articles in baggage

For safety reasons, dangerous articles such as those listed below, must not be carried in passengers' baggage.

Compressed gasses- (deeply refrigerated, flammable, non-flammable and poisonous) such as butane, oxygen, liquid nitrogen, aqualung cylinders

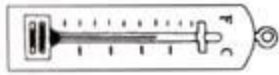


Aqua Lungs



Compressed Gas Cylinders

Corrosives such as acids, alkalis, mercury and wet cell batteries



Apparatus Containing Mercury



Wet Cell Batteries

Explosives, munitions, fireworks and flares



Hand Guns



Fireworks

Ammunition including blank cartridges



Ammunition



Pistol Caps

Flammable liquids and solids such as lighter fuel, **MATCHES**, paints, thinners, fire-lighters

Lighters that need inverting before ignition



Lighters

Matches may be carried on the person



Matches

Lighter fuel/Lighter refills



Lighter Fuel

Radioactive materials

Brief-cases and attach?cases with installed alarm devices

Oxidising materials such as bleaching powder, peroxides

Poisons and infectious substances such as insecticides, weed- killers and live virus materials



Poisons

Other dangerous articles such as magnetised material, offensive or irritating materials. Medicines and toiletries in limited quantities which are necessary or appropriate for the passenger during the journey, such as hairsprays, perfumes and medicines containing alcohol may be carried. Many of these listed articles can be carried as air cargo provided they are packed in accordance with cargo regulations.

Communications Device

Disallowing the use /carriage of Samsung's Galaxy Note 7 mobile phone on board aircrafts. This comes in the backdrop of several recent incidents of the phone battery exploding, leading to fire accidents.

Further information is available on request