



Prime Jet Standard Cancellation Policy

Once a trip is signed with Prime Jet, costs will be incurred immediately as our dispatch will begin to confirm details.

Sometimes expenses are incurred that Prime Jet cannot recoup, these will always be the responsibility of the Charterer. In addition to the above our standard cancellation policy is as below:

5-7 Days prior to trip start (including positioning legs if any) 10% Quoted Amount Cancellation Fee
3-5 Days prior to trip start (including positioning legs if any) 20% Quoted Amount Cancellation Fee
1-3 Days prior to trip start (including positioning legs if any) 50% Quoted Amount Cancellation Fee
Under 1 day prior to trip start or "no show" (including positioning legs if any) 100% Quoted Amount Cancellation Fee

If the aircraft has already positioned then the greater of the above or positioning charge will apply.

GENERAL TERMS & CONDITIONS

DEFINITIONS

Parties - The two parties who are entering into this agreement are "Charterer" and "Charter Company".

Charterer - The individual or entity requesting the charter service.

Charter Company - The company providing the service known as "Prime Jet"

GENERAL

This charter quote is aircraft specific; should the need arise to change aircraft, your cost may vary accordingly. The Charterer shall be informed of any such change prior to flight and the amount of additional cost, if any. The quote is based upon aircraft and crew availability and is valid for 30 days. Due to the dynamic costs of fuel, Charter Company reserves the right to reassess fuel surcharges on quotes booked more than 30 days in advance at time of flight. Charterer will be informed prior to trip commencement. Our quotes are "hard" quotes but do not include unpredictable costs such as but not limited to: Catering, De-Icing, Hangar Fees, International VIP Fees, Flight Phone Usage or additional flight time due to ATC/weather delays. Upon acceptance of terms and conditions listed herein, this document becomes a legal and binding contract between the two parties.

PAYMENTS AND CANCELLATION

Full payment is due prior to any aircraft positioning or live flown legs unless other financial terms have been agreed upon by both parties. Some charters require significant planning prior to the date of departure under which costs are incurred by Prime Jet. Under such circumstances, the client agrees to be responsible for the actual costs incurred by Prime Jet in preparation for the trip. Such costs may include, but are not limited to, airline tickets, hotel rooms and handling fees. Our cancellation policy is specific to each trip based on aircraft and time of year. Pricing is based on payment by wire, cash or check prior to departure.

DOCUMENTATION

Government issued photo ID's are required prior to every flight. Additionally official travel documents (passports, visas, etc.) are the responsibility of each passenger.

ITINERARY CHANGES and TRANSMITTAL OF CHANGES

Itinerary changes are permitted, but subject to aircraft and crew availability and subject to price adjustment. Notification of changes must be in writing and transmitted by telefax to (303) 648-4685 or by email to ops@primejets.com.

RESPONSIBILITY

Prime Jet shall not be liable for any injury, damage, loss, expense, indirect, special or consequential damages, or other irregularity caused by the defect of any vehicle or conveyance, or the negligence of any company or person engaged in conveying the passenger or carrying out the arrangements for your trip or by accident, delay, flight schedule, foreign law, change, cancellation, sickness, weather, strikes, war, quarantine, or any similar cause. Our liability shall in any case be limited to the amount paid to us, and any claim shall be adjudicated in and governed by the laws of Colorado.

PARTIAL COMPLETION OF FLIGHTS

Prime Jet is not liable for expenses incurred for replacement transportation in the case of mechanicals. If a flight does not reach its destination due to weather, charges apply to any destination reached and return flight of the aircraft and crew (with or without passengers) to home base. In the case of mechanicals, Prime Jet may at its option provide substitute transportation which may be charged as an additional fee to charterer and at the approval of the charterer only. In such cases Prime Jet original charges apply only on portions of flight completed.

OPERATIONAL

Aircraft are operated under FAA Part 135 Air Carrier Certificate #DBG034L, contracted aircraft are operated under their respective FAA Part 135 Air Carrier Certificate, in which case Charterer shall hold harmless and shall indemnify Prime Jet against any and all losses. Prime Jet does business as "Prime Jet", "Prime Jet US" and "Prime Jet International". TSA prohibits the carriage of certain items, for more information please visit: <http://www.tsa.gov/travelers/airtravel/prohibited/permitted-prohibited-items.shtm>